

City Chat pre-paid phone card

CONDITIONS AND OTHER CHARGES

The rates quoted are the per minute rates for calculating call charges. Rates include GST and are current as at 08/05/5009.

The total call charge will be affected by the following:

- Rates are subject to international carrier rates and may change without notice
- Service fee of 5 cents is charged on the day when the phone card is first used and daily thereafter
- Calls are charged in 5 minute blocks, minimum of 5 minutes charge per call
- Final call charges rounded up to the nearest 5 cents
- A disconnection fee of 50 cents applies for every call greater than 5 minutes
- A connection fee of 50 cents applies for every call to Argentina Landline, Brazil Landline, Canada Landline, Chile include mobile, China include mobile, France Landline, Germany Landline, Hong Kong include mobile, Italy Landline, New Zealand Landline, Portugal Landline, Puerto Rico include mobile, Singapore include mobile, Taiwan Landline, Thailand include mobile, UK Landline and USA include mobile.
- Higher charges will apply to operator assisted calls, calls to satellite phones and calls to special or premium services
- Calls to nationwide 1300 access numbers incur an additional per minute surcharge of 15 cents for calls from landline phones & additional charges will apply for calls to nationwide 1300 access numbers made from mobiles & pay phones. Calls to 1800 access numbers incur 20 cents per minute surcharge
- Higher charges may apply for calls to mobile phone in some destinations
- Calls to satellite phones and fax services may be blocked

Calls to special or premium services may be blocked. The advertised rates are only applicable for calls made on the City Chat phone card. USA rate does not apply to Hawaii and Alaska. Local or mobile phone charges will apply, and are billed by your phone carrier. The \$10 card has a validity of 3 months from first use or last recharge. Please check the rate table that some countries have additional connection fee. **For regular updates of our products and services, full terms and conditions and a list of current rates, fees and charges for all countries you can call on the City Chat card please contact our Customer Service Centre on 1300 736 900.**

